

Generali Hong Kong Individual Life Insurance

GenBRAVO

User Guide

(App version)



Claim Support

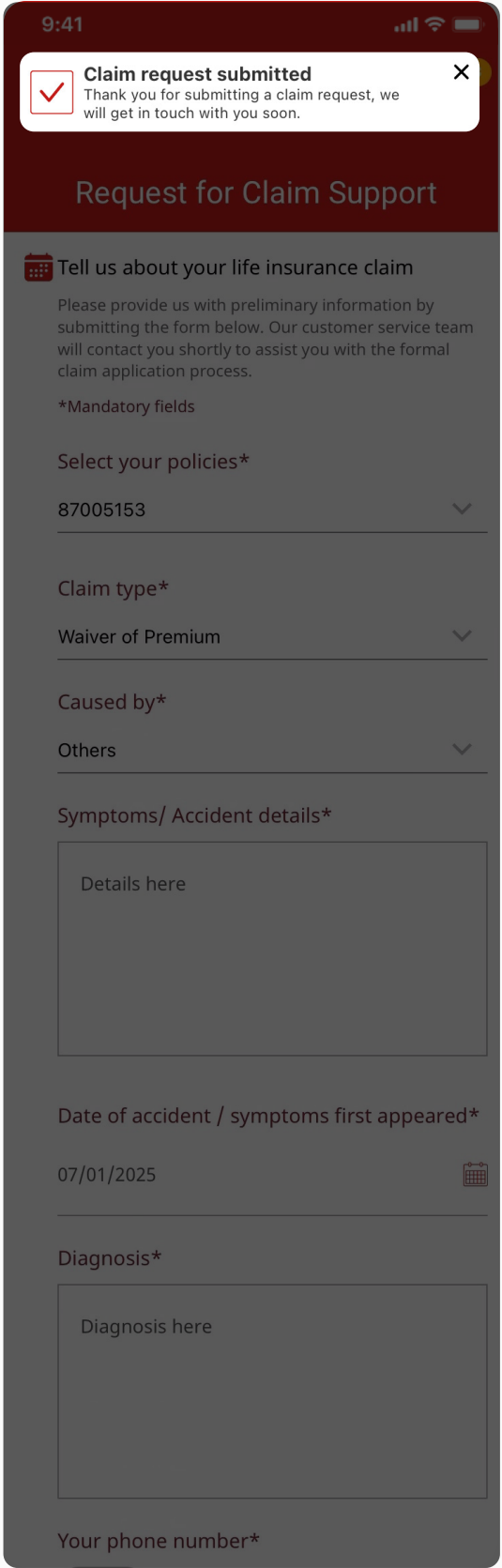
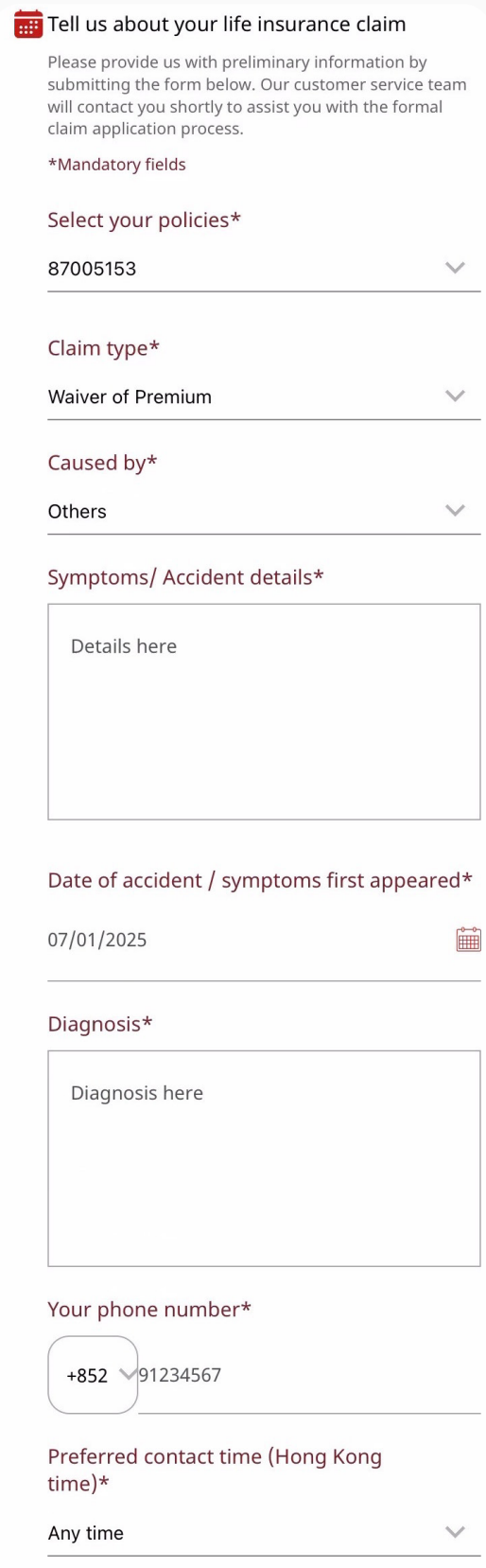
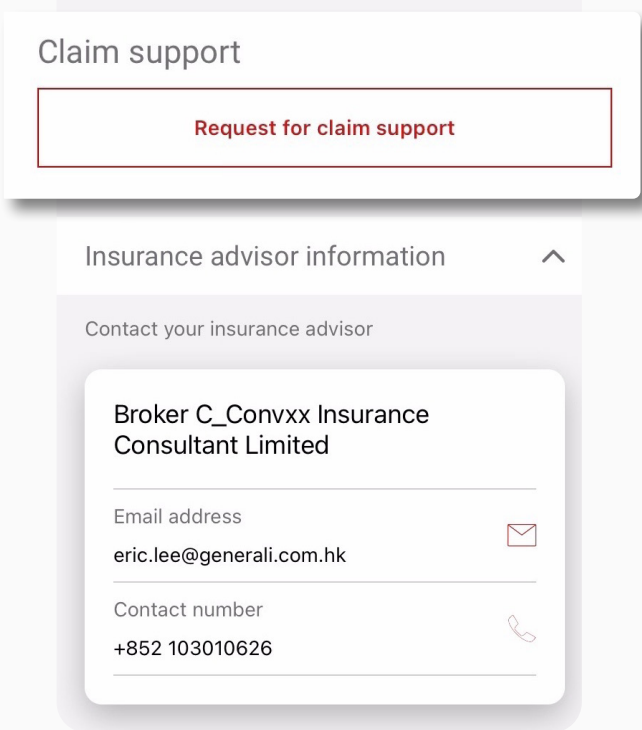
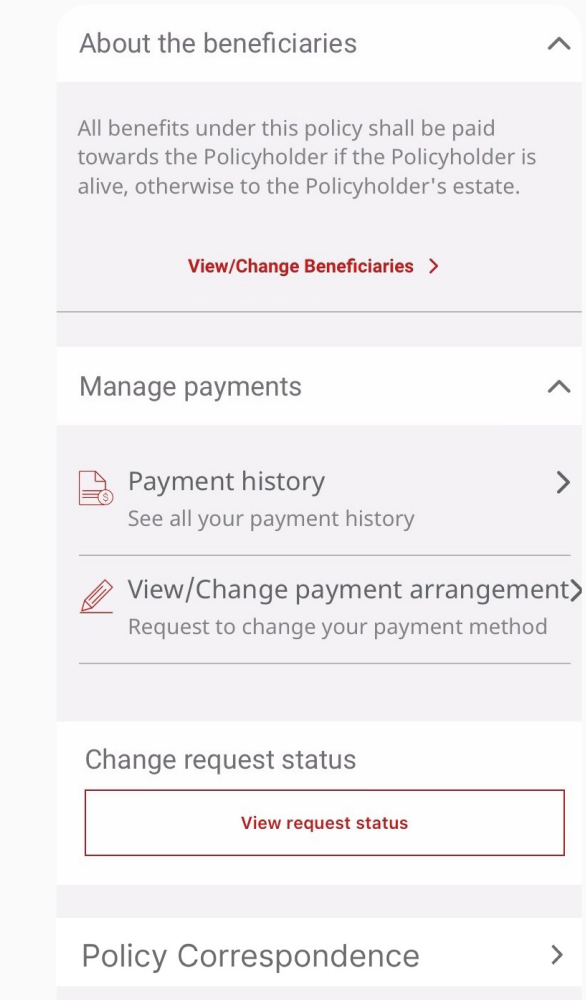
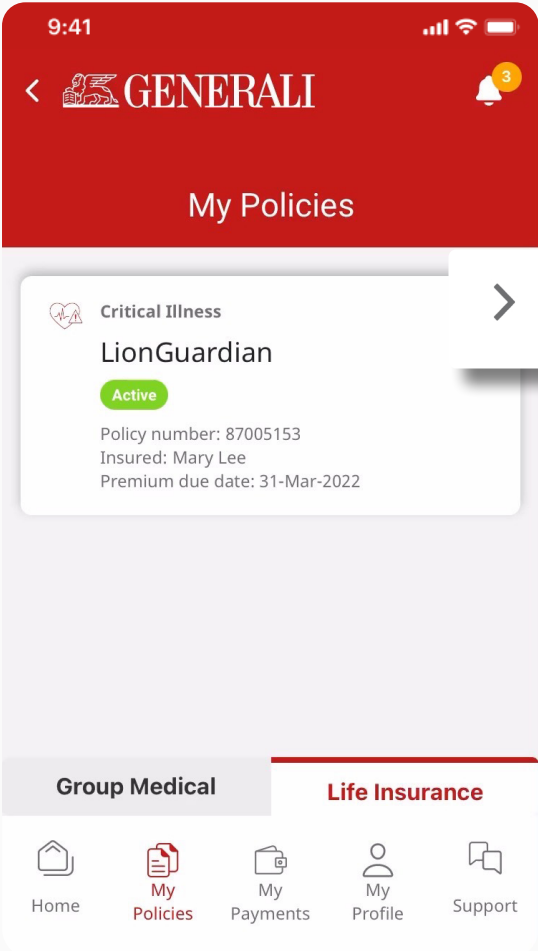
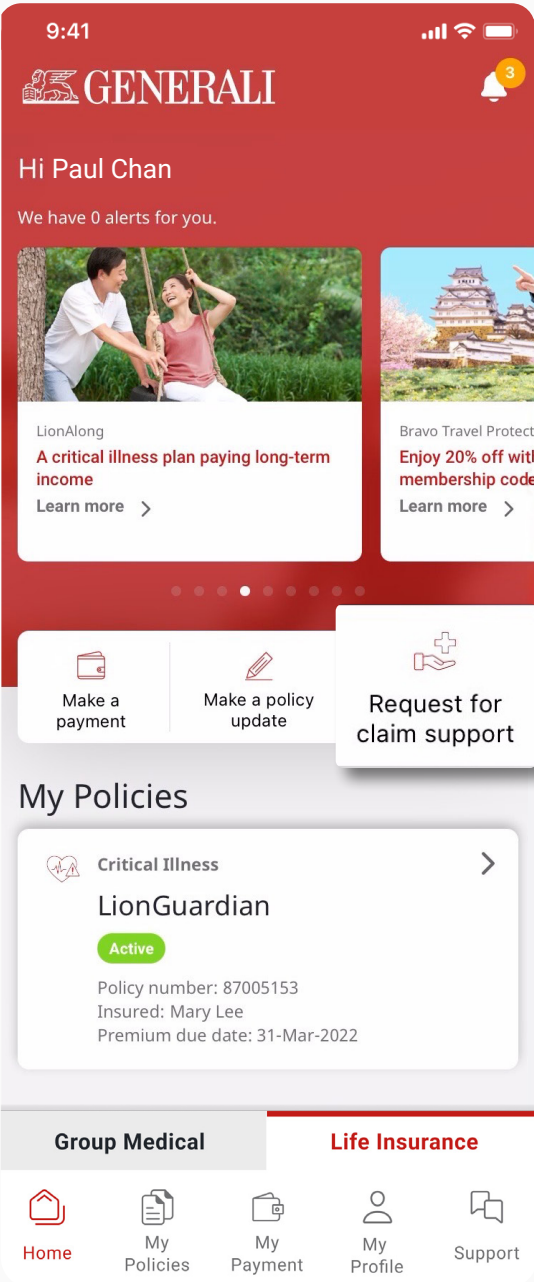
Request for Claim Support

01 You can make a claim from the homepage and select 'Request for claim support', or via 'My Policies' at the bottom navigation, select the policy you would like to make a claim on.

02 On Policy Details page, under Claims Support section, select 'Request for claim support'.

03 Complete the claim support form and select 'Submit'.

04 Once the form has been submitted, there will be a notification displayed.



This user guide is issued by Generali Life (Hong Kong) Limited &
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