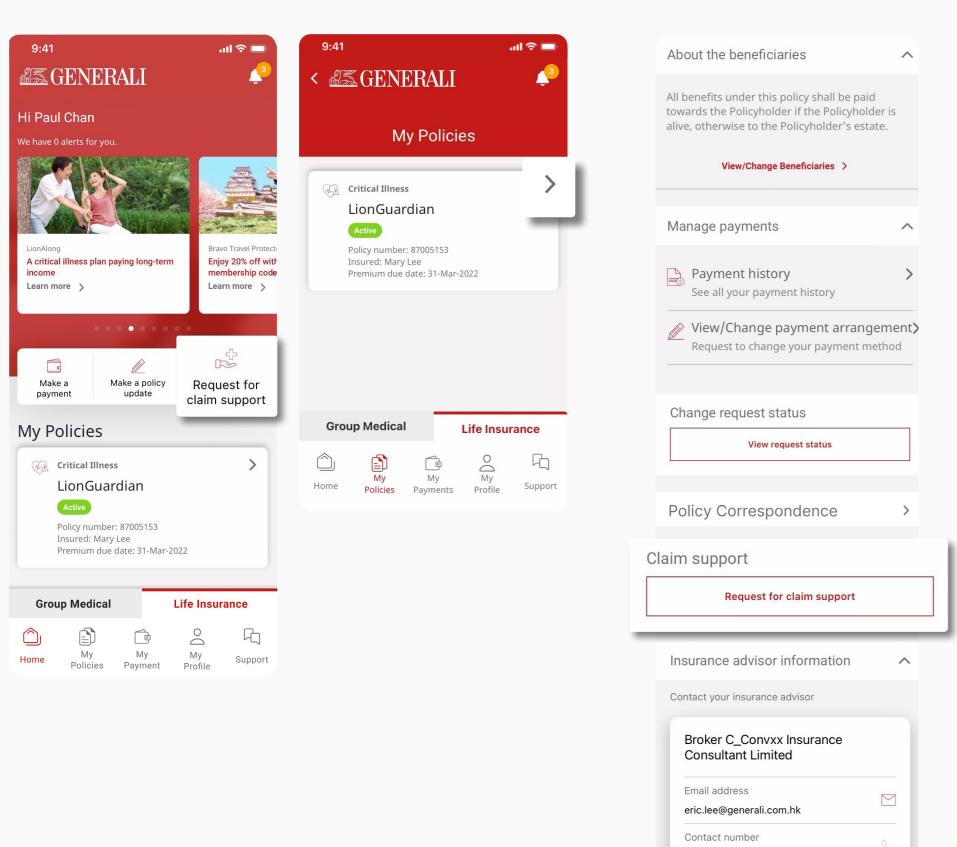


GenBRAVO User Guide

Request for Claim Support

- You can make a claim from the homepage and select 'Request for claim support', or via 'My Policies' at the bottom navigation, select the policy you would like to make a claim on.
- On Policy Details page, under Claims Support section, select 'Request for claim support'.

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O3 Complete the claim support form and select 'Submit'.

Tell us about your life insurance claim	
Please provide us with preliminary information submitting the form below. Our customer serviwill contact you shortly to assist you with the fo claim application process.	ce team
*Mandatory fields	
Select your policies*	
87005153	~
Claim type*	
Waiver of Premium	~
Caused by*	
Others	~
Symptoms/ Accident details*	
Details here	
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Date of accident / symptoms first appo	eared*
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	eared*
07/01/2025	re-
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07/01/2025 Diagnosis*	-e-
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07/01/2025 Diagnosis* Diagnosis here Your phone number*	re-
07/01/2025 Diagnosis* Diagnosis here	re-
07/01/2025 Diagnosis* Diagnosis here Your phone number*	re-

Once the form has been submitted, there will be a notification displayed.

9:41 all 중	
Claim request submitted Thank you for submitting a claim request, we will get in touch with you soon.	×
Request for Claim Support	
Tell us about your life insurance claim	
Please provide us with preliminary information by submitting the form below. Our customer service te will contact you shortly to assist you with the formal claim application process.	
*Mandatory fields	
Select your policies*	
87005153	~
	-
Claim type*	
Waiver of Premium	~
Caused by*	
Others	×
Symptoms/ Accident details*	
Details here	
Date of accident / symptoms first appeare	ed*
07/01/2025	
Diagnosis*	
Diagnosis here	
Your phone number*	



This user guide is issued by Generali Life (Hong Kong) Limited & Assicurazioni Generali S.p.A. - Hong Kong Branch

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